

BULLETIN NO. 20210902TS

DATE: 7/30/2026

PRODUCT: All

FROM: Technical Service Department

TITLE: Flooded HVAC Equipment.

IN THE INTEREST OF PUBLIC SAFETY, ECR INTERNATIONAL, INC. SUPPORTS WARNINGS ISSUED BY THE AIR CONDITIONING, HEATING AND REFRIGERATION INSTITUTE (AHRI) THAT RECOMMENDS THE REPLACEMENT OF ALL FLOOD DAMAGED HVAC EQUIPMENT REGARDLESS OF ITS AGE.

Replacing only the operating controls of flood damaged HVAC equipment may not be sufficient if other parts of the equipment like piping, venting, burners, insulation, etc., have been affected by flood waters.

IT IS ALWAYS SAFER TO REPLACE RATHER THAN REPAIR.

The limited warranty will not be applicable if the Boiler has been damaged as a result of being improperly installed, serviced or operated, including, without limitation, operated with insufficient water (dry water); allowed to freeze; improper water conditions or subjected to flood conditions.