

Utica Boilers Limited Lifetime Warranty for Residential Cast Iron Water Boilers

Effective January 1, 1998

First Year-Limited Warranty for Residential Water Boilers (Includes Heat Exchanger and Component Parts):

Utica Boilers warrants that its residential water boilers are free from defects in material and workmanship under normal usage for one year from the date of original installation. If any parts are found to be defective in manufacture during this one year period, Utica Boilers will supply a replacement for the defective part(s).

Second Through Twenty-Fifth Years and Beyond - Limited Lifetime Warranty for the Cast Iron Heat Exchanger of its Residential Water Boilers (Includes Heat Exchanger Only - Not Component Parts):

Utica Boilers warrants that the cast iron heat exchanger of its residential water boilers are free from defects in material and workmanship for the second through the twenty-fifth years and beyond following the date of installation. If the heat exchanger is found to be defective in material workmanship during this period, Utica Boilers will supply a replacement heat exchanger.

EXCEPTIONS AND EXCLUSIONS

1. The second through 25th year and beyond warranty covers only the cast iron heat exchanger assembly. The burner(s), jacket, controls and other equipment furnished by Utica Boilers but purchased from other manufacturers shall be limited to their warranties, if any.
2. This warranty does not cover expenses for removal or reinstallation. The home owner will be responsible for the cost of removing and reinstalling the defective part or its replacement and all labor and material connected therewith. Replacement material will be invoiced to the distributor in the usual manner and will be subject to adjustment upon proof of defect.
3. This warranty, in no way, can be considered as a guarantee of workmanship of an installer connected with the installation of the Utica Boilers cast iron boiler or as imposing on Utica Boilers liability of any nature for unsatisfactory performance as a result of faulty workmanship in the installation, which liability is expressly disclaimed.
4. This warranty will not be applicable if the boiler is used or operated over its rated capacity; or installed for uses other than home heating; or is not maintained in accordance with Utica Boilers recommendation or accepted good practice as determined by industry standards.
5. This warranty will not be applicable if the boiler has been damaged as a result of being improperly serviced or operated, including but not limited to the following: operated with insufficient water; allowed to freeze; subjected to flood conditions; or operated with water conditions and/or fuels or additions which cause unusual deposits or corrosion in or on the cast iron sections.

6. This warranty applies only to boilers installed within the United States.

7. In order for this warranty to be effective: a) The boiler must have been properly installed in a single or two-family residential dwelling. This warranty does not apply to boilers installed in apartments or to commercial or industrial installations. b) The boiler must have been assembled in strict compliance with installation instructions furnished with the boiler by Utica Boilers. c) Boiler sections must not have been damaged in handling during shipment or installation.

8. The remedy for breach of this warranty is expressly limited to the repair or replacement of any part found to be defective under conditions of normal use; and the remedy for breach of the warranty or for negligence does not extend to liability for incidental, special or consequential damages or loss such as loss of the use of the materials, inconvenience or loss of time. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you.

9. The warranty is in lieu of all others, and any and all express or Implied warranties (including, without limitation, any implied warranties of merchantability or fitness for a particular purpose) are expressly limited in duration to the period of the warranty as previously stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty does not extend to anyone except the first purchaser at retail and only when the boiler is in the original installation.

IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MECHANABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. UTICA BOILERS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

For prompt warranty service, notify the installer who, in turn, will notify the Utica Boilers distributor from where the boiler was purchased. If this action does not result in warranty service, contact Utica Boilers Customer Service Department, 2201 Dwyer Ave., PO Box 4729, Utica, New York 13504-4729, with details in support of the warranty claim as well as a copy of your original invoice. Alleged defective part or parts must be returned through trade channels in accordance with the Utica Boilers procedure currently in force for handling returned goods for the purpose of inspection to determine cause of failure. Utica Boilers will furnish the new part(s) to an authorized Utica Boilers distributor who, in turn, will furnish the part(s) to the heating contractor who installed the boiler. If you have any questions about the coverage of this warranty, contact Utica Boilers, at the address below.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



Utica Boilers
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