Date: November 27, 2019  
Product: MAC(F) / MAH(F) Series - All Serial Numbers  
From: Technical Service Department  
Title: Gasket Removal Two-Pipe Venting  

SITUATION:  
When converting from single-pipe venting to two-pipe venting, the cap and gasket must be removed. In some instances, it has been found that the cap was removed but the gasket was left in place. This can lead to the boiler displaying an Error Code 53.  

SOLUTION:  
ECR will be adding a label to remove the gasket when converting from single-pipe venting to two-pipe venting.